

Question # 1 of 30 (Start time: 09:19:19 PM, 31 December 2020)

Tot

Which of the following process is the automatic psychological process of receiving aural stimuli?

Select the correct option



Listening



Hearing



Filtering



Speaking

Question # 2 of 30 (Start time: 09:20:03 PM, 31 December 2020)

Total

All of the following tactics can be employed for dealing with disruptive incidents EXCEPT:

Select the correct option



Detour



Delay



Dismiss



Drag

Question # 2 of 30 (Start time: 09:20:03 PM, 31 December 2020)

Total

All of the following tactics can be employed for dealing with disruptive incidents EXCEPT:

Select the correct option



Detour



Delay



Dismiss



Drag

Question # 3 of 30 (Start time: 09:20:45 PM, 31 December 2020)

Total

All of the following are the levels of listening except:

Select the correct option



Active Listening



Protective Listening



Partial Listening



Critical Listening

Question # 4 of 30 (Start time: 09:21:21 PM, 31 December 2020)

Tot

Which type of communication it would be when co-workers decide to meet to deal with a problem?

Select the correct option



Upward



Horizontal



Downward



Level

Question # 4 of 30 (Start time: 09:21:21 PM, 31 December 2020)

Tot

Which type of communication it would be when co-workers decide to meet to deal with a problem?

Select the correct option



Upward



Horizontal



Downward



Level



Click to Save Answer & Move to Next Q

Question # 5 of 30 (Start time: 09:22:20 PM, 31 December 2020)

Total

Evaluate listening is successful when we:

Select the correct option



Accurately distinguish stimuli in a message



Understand the intended meaning of a message



Make critical assessments of the accuracy of the facts in a message



All of the given options

Question # 5 of 30 (Start time: 09:22:20 PM, 31 December 2020)

Total

Evaluate listening is successful when we:

Select the correct option



Accurately distinguish stimuli in a message



Understand the intended meaning of a message



Make critical assessments of the accuracy of the facts in a message



All of the given options



Click to Save Answer & Move to Next Q

Question # 6 of 30 (Start time: 09:23:40 PM, 31 December 2020)

Total

Following are the main categories of feedback; Except

Select the correct option



Evaluation



Interpretation



Filtering



Probing

Question # 6 of 30 (Start time: 09:23:40 PM, 31 December 2020)

Tot

Following are the main categories of feedback; Except

Select the correct option



Evaluation



Interpretation



Filtering



Probing

Question # 7 of 30 (Start time: 09:24:19 PM, 31 December 2020)

Tot

Select the correct reason which contributes towards the formation of "I-Syndrome":

Select the correct option



Using ignorant attitude



Too much usage of "I- attitude"



Too much usage of "We-attitude"



Too much usage of "You-attitude"



Click to Save Answer & Move to Next Q

Question # 8 of 30 (Start time: 09:25:47 PM, 31 December 2020)

Tot

Select which of the following is example for paralanguage:

Select the correct option



Tone of voice



Body language



Hand gestures



All of the above three

Question # 9 of 30 (Start time: 09:26:25 PM, 31 December 2020)

Tot

Which of the following is usually related to environmental factors that affect communication?

Select the correct option



Listener barrier



Sender barrier



Physical barrier



Resistance

Question # 9 of 30 (Start time: 09:26:25 PM, 31 December 2020)

Tot

Which of the following is usually related to environmental factors that affect communication?

Select the correct option



Listener barrier



Sender barrier



Physical barrier



Resistance

Question # 10 of 30 (Start time: 09:27:04 PM, 31 December 2020)

Tot

A good rule to recall when using statistics is:

Select the correct option



The more statistics, the better the effectiveness



Statistics should include several places past the decimal point for effect



Rounding and using a few key statistics is ineffective



Rounding and using a few key statistics is generally most effective

Question # 11 of 30 (Start time: 09:28:26 PM, 31 December 2020)

Tot

With a limited time frame available for presentation, the Q & A session is conducted:

Select the correct option



At the end of a presentation



During a presentation



Before a presentation



Not at all

Question # 12 of 30 (Start time: 09:29:20 PM, 31 December 2020)

Tot

At what point does an introduction begin?

Select the correct option



It begins the moment you address the audience.



It begins at the middle of your speech.



It begins at any moment during your speech.



All of the given options

Question # 12 of 30 (Start time: 09:29:20 PM, 31 December 2020)

Total

At what point does an introduction begin?

Select the correct option



It begins the moment you address the audience.



It begins at the middle of your speech.



It begins at any moment during your speech.



All of the given options



Click to Save Answer & Move to Next Question

Question # 13 of 30 (Start time: 09:30:25 PM, 31 December 2020)

Total

All of the following are the levels of communication.
EXCEPT:

Select the correct option



Intrapersonal Communication



Interpersonal Communication



Mediated Communication



Frame Communication

Question # 13 of 30 (Start time: 09:30:25 PM, 31 December 2020)

Total

All of the following are the levels of communication.
EXCEPT:

Select the correct option



Intrapersonal Communication



Interpersonal Communication



Mediated Communication



Frame Communication

Question # 14 of 30 (Start time: 09:31:10 PM, 31 December 2020)

Total

Partial or marginal listening can distort the intent of which of the following?

Select the correct option



Message



Channel



Source



All of the given options



Click to Save Answer & Move to Next Question

Question # 15 of 30 (Start time: 09:32:38 PM, 31 December 2020)

Tot

Studies show that job applicants are more likely to make a favorable impression and get a job offer when:

Select the correct option



They let the interviewer do most of the talking.



They talk too much.



They talk in a loud tone.



They talk in a low voice.

Question # 16 of 30 (Start time: 09:33:48 PM, 31 December 2020)

Tot

Intrapersonal communication processes depend upon communicator's all of the following qualities; Except

Select the correct option



Frame of reference



Creativity



Self-talk



Dull approach

Question # 16 of 30 (Start time: 09:33:48 PM, 31 December 2020)

Total

Intrapersonal communication processes depend upon communicator's all of the following qualities; Except

Select the correct option



Frame of reference



Creativity



Self-talk



Dull approach

Question # 17 of 30 (Start time: 09:34:58 PM, 31 December 2020)

Total

While you plan to make a good speech, you must be engaged in which of the following?

Select the correct option



Audience-centered approach



Self-centered approach



Theme or idea of the subject



Results

Question # 17 of 30 (Start time: 09:34:58 PM, 31 December 2020)

Total

While you plan to make a good speech, you must be engaged in which of the following?

Select the correct option



Audience-centered approach



Self-centered approach



Theme or idea of the subject



Results

Question # 19 of 30 (Start time: 09:37:25 PM, 31 December 2020)

Total

Which one of the following seating is most common for proactive presentation delivered to large audiences?

Select the correct option



Conventional theater style



Conventional classroom style



Modified T-formation



V-formation

Question # 20 of 30 (Start time: 09:38:33 PM, 31 December 2020)

Total

Being resistant to issues which are contrary to already existing ideas hampers the process of:

Select the correct option



Evaluation



Transmission



Communication



Production



Click to Save Answer & Move to Next Question

Question # 21 of 30 (Start time: 09:40:02 PM, 31 December 2020)

Tot

In general, there are _____ of newspaper indexes:

Select the correct option



Two kinds



Three kinds



Many kinds



None of the given option

Question # 22 of 30 (Start time: 09:40:21 PM, 31 December 2020)

Tot

When using a story, the presenter should:

Select the correct option



Tell the story first, and then show how it illustrates the thesis



State the thesis first, and then show how the story supports the thesis



Either option is acceptable



Neither option is acceptable



Click to Save Answer & Move to Next Q

Question # 22 of 30 (Start time: 09:40:21 PM, 31 December 2020)

Tot

When using a story, the presenter should:

Select the correct option



Tell the story first, and then show how it illustrates the thesis



State the thesis first, and then show how the story supports the thesis



Either option is acceptable



Neither option is acceptable

Question # 22 of 30 (Start time: 09:40:21 PM, 31 December 2020)

Tot

When using a story, the presenter should:

Select the correct option



Tell the story first, and then show how it illustrates the thesis



State the thesis first, and then show how the story supports the thesis



Either option is acceptable



Neither option is acceptable



Click to Save Answer & Move to Next Q

Question # 23 of 30 (Start time: 09:42:10 PM, 31 December 2020)

Tot

Needs, desires, values, personality, etc. are the examples of:

Select the correct option



Psychological context



Relational context



Situational context



Environmental context

Question # 24 of 30 (Start time: 09:42:55 PM, 31 December 2020)

Total

All of the following are the examples of touching, EXCEPT:

Select the correct option



Shake hand



A hug



A pat



Drawing the eyebrow down

Question # 24 of 30 (Start time: 09:42:55 PM, 31 December 2020)

Total

All of the following are the examples of touching, EXCEPT:

Select the correct option



Shake hand



A hug



A pat



Drawing the eyebrow down

Question # 25 of 30 (Start time: 09:43:54 PM, 31 December 2020)

Total

Tributes, acceptance, inspiration, speaking after-dinner, & master of ceremonies are examples of:

Select the correct option



Informative speech



Ceremonial speech



Informative speech



None of the above

Question # 25 of 30 (Start time: 09:43:54 PM, 31 December 2020)

Tot

Tributes, acceptance, inspiration, speaking after-dinner, & master of ceremonies are examples of:

Select the correct option



Informative speech



Ceremonial speech



Informative speech



None of the above

Question # 26 of 30 (Start time: 09:44:32 PM, 31 December 2020)

Tot

Which of the following would be a negative result of failing to analyze the audience properly?

Select the correct option



Assuming that gender stereotypes still hold true



Offending audience members with a position that is contrary to their religious/moral beliefs



Using jargon or vocabulary that is inappropriate for the audience's educational level



All of the above

Question # 26 of 30 (Start time: 09:44:32 PM, 31 December 2020)

Total

Which of the following would be a negative result of failing to analyze the audience properly?

Select the correct option



Assuming that gender stereotypes still hold true



Offending audience members with a position that is contrary to their religious/moral beliefs



Using jargon or vocabulary that is inappropriate for the audience's educational level



All of the above



Click to Save Answer & Move to Next Question

Question # 27 of 30 (Start time: 09:45:33 PM, 31 December 2020)

Tot

A facial expression that reveals anxiety on speaker's face causes an audience to feel:

Select the correct option



Relaxed



Anxious and uneasy



Confident



Sleepy



Click to Save Answer & Move to Next Q

Question # 28 of 30 (Start time: 09:47:05 PM, 31 December 2020)

Total

Motivation is the process of:

Select the correct option



Satisfying internal needs through actions and behaviors



Resolving issues in an informal or formal atmosphere



Maintaining Public Relations



Working with other employees in a depressed atmosphere



Click to Save Answer & Move to Next Q

Question # 29 of 30 (Start time: 09:48:02 PM, 31 December 2020)

Total

All of the following are the categories of feedback, except:

Select the correct option



Evaluation



Interpretation



Probing



Noise

Question # 29 of 30 (Start time: 09:48:02 PM, 31 December 2020)

Total

All of the following are the categories of feedback, except:

Select the correct option



Evaluation



Interpretation



Probing



Noise