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1. Leadership style that focuses on centralized authority, dictated work methods, and limits employee participation is called:

- a) Laissez-faire style
- b) Behavioral style
- c) Autocratic style
- d) Democratic style

Correct option: c) Autocratic style

2. Which of the following is an important leadership role for team leaders?

- a) Troubleshooter
- b) Liaison with external stakeholders
- c) All of the given options
- d) None of the given options

Correct option: c) All of the given options

3. Which of the following is the power that arises because of a person's desirable resources or personal traits?

- a) Reward power
- b) Expert power
- c) Legitimate power

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d) Referent power

Correct option: d) Referent power

4. When a person tells his or her manager what the manager wants to hear, that individual is using which of the following barriers to effective interpersonal communication?

- a) Selective perception
- b) Filtering
- c) Feedback
- d) Noise

Correct option: b) Filtering

5. According to the path-goal theory, a leader's behavior is motivational to the degree that it makes employees' needs satisfaction contingent on effective performance and providing the coaching, guidance, support, and _____ that are necessary for effective performance.

- a) Rewards
- b) Sanctions
- c) Behaviors
- d) Environmental factors

Correct option: c) Behaviors

6. Which of the following type of group consists of a manager and all the subordinates who report to that manager?

- a) Lower-level group
- b) Higher-level group
- c) Functional group

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d) Task group

Correct option: c) Functional group

7. In Blake and Mouton's Managerial Grid, which of the following style is more focused on efficiency in operations and bears a minimum degree of interference of the human element?

- a) Task management
- b) Impoverished management
- c) Impoverished management
- d) Team management

Correct option: b) Impoverished management

8. Transactional leaders are leaders who guide and ____.

- a) Motivate in the direction of established goals
- b) Focus on goal attainment
- c) Clarify goals and task requirements
- d) All of the given options

Correct option: c) Clarify goals and task requirements

9. When the _____ stage is complete, there will be a relatively clear hierarchy of leadership within the group and agreement on the group's direction.

- a) Norming
- b) Forming
- c) Storming
- d) Performing

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Correct option: a) Norming

10. Which of the following groups is known as an unplanned group?

- a) Task group
- b) Informal group
- c) Formal group
- d) Dynamic group

Correct option: b) Informal group

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