

EDU602 quiz 4

1. **Reward** works for excellent performance through opportunities.
2. The drives within a person that account for the degree, direction and persistence of the effort spent at work.....**motivation**
3. Fredrick Herzberg researched to determine the effect of attitude on **motivation**
4. **Efficiency** refers to the relationship of inputs and outputs – relevant to the use of resources
5. Characteristics related with job dissatisfaction are **hygiene factors**.
6. ----- is the last stage of team development. _____ **Transforming**
7. There are ----- types of rewards. _____ **two**
8. ----- is the first stage of team development. _____ **Forming**
9.a group with a common objective and one purpose is called _____ **a team**
10. -----is defined as “minimizing the cost of resources used for an activity having regard to the appropriate quality”. _____ **Economy**
11. Effectiveness can be viewed in **three** ways
12. There are ----- essential Es of value for money. _____ **three**
13. Assigning people different tasks is called ----- _____ **Job rotation**
14. **Transforming** is the last stage of the team development
15. The first level of Maslow's Hierarchy of Need is **Physiological Needs**
16. ----- identified a hierarchy of five primal human needs that constantly shape our relationship and behavior. _____ **Abraham Maslow**
17. **Efficiency** refers to the relationship of inputs and outputs – relevant to the use of resources.
18. A group with a common objective is called ----- _____ **Team**
19.include increase in pay, profit sharing, bonuses, staff discounts, company shares, etc. _____ **Monetary rewards**
20. The highest level of Maslow's hierarchy is ----- _____ **Self actualization**