

MGT502 Quiz#2

Solved by Masters

1. If you support the idea that conflict should be eliminated, you are supporting which of the following views of conflict?

Select the correct option

a. The human relations view

b. The traditional view

c. The positivistic view

d. The interactionist view

2. A stage in negotiation process where both parties undoubtedly need to make concession is

Select the correct option

a. Preparation and planning

b. Bargaining and problem solving

c. Closure and implementation

d. Clarification and justification

3. The consequence of Legitimate and Reward power is

Select the correct option

a. Commitment

b. None of above

c. Resistance

d. Compliance

4. A leader setting high goals, seeking perfection, emphasizing quality, showing confidence in subordinates and stressing pride in work, all these characteristics are related to which of the following class of leadership behaviors?

select the correct option

- a. Participative behavior
- b. Supportive behavior
- c. Work facilitation behavior

d. achievement-oriented behavior

5. A structure that creates dual lines of authority and combines functional and product departmentalization is known as:

Select the correct option

- a. Organic Structure
- b. Simple Structure

c. Matrix Structure

d. Mechanistic Structure

6. The conflict process has stages.

Select the correct option

a. Five

b. Four

c. Six

d. Three

7. Which of the following is NOT a trait of a leader?

Select the correct option

a. Short-term view

b. Development

c. Innovation

d. Inspiration

8. Which leadership style involves a leader giving employees something they want in return for something the leader wants?

Select the correct option

a. None of the given

b. Transformational leadership

c. Charismatic Leadership

d. Transactional Leadership

9. Emotional involvement in a conflict that creates anxiety, tension, and frustration or hostility is_

Select the correct option

a. Relationship conflict

b. Perceived conflict

c. Felt conflict

d. None of above

10. The triangle for managing the new team environment includes all of the following EXCEPT:

select the correct option

- a. Culture
- b. Team
- c. Manager
- d. Individuals

